



### Exploits Homecare Agency Ltd. Newsletter

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## Anniversary

2025 marks the 15th year that Exploits Homecare Agency Ltd. has been providing the highest quality of Home Support Services to the Central Region. We'd like to extend our warmest congratulations to all of our Home Support Workers over the years for your exemplary service and a BIG THANK YOU to our clients for your support. We've certainly grown a lot over the years from a humble spare bedroom to four beautiful modern offices throughout Central Newfoundland including Grand Falls-Windsor (2010), Springdale (2013), Baie Verte (2017), and St. Alban's (2024).

See our website for Yvonne's journey.

[www.exploitshomecare.ca](http://www.exploitshomecare.ca)

#### Left to Right

Back Row: Rebecca Hunter, Erica Bartlett, Jennifer Collier, Mena Snook, Yvonne Way, Winston Way, Fern Hayter, Cassie Sheppard, Lori Snow.

Front Row: Megan Hibbs, Cindy Collis, Shirley-Ann Elliott.

Missing from Photo: Darlene Blanchard, Jennifer Tizzard, Laura Power, Kim Necho





## VALENTINE'S

This year, the St. Alban's and Grand Falls-Windsor offices celebrated Valentine's day in style with lots of friends, food, and fun!

In St. Alban's, members of the 50+ clubs from St. Alban's and Milltown danced up a storm to the music of Frank & Ro, while in Grand Falls-Windsor clients, Home Support Workers, and residents enjoyed a delightful afternoon of entertainment by Lloyd Gosse and Randy Boone.

We are so blessed and privileged to be a part of your lives and truly enjoy opportunities to express our gratitude and celebrate special occasions with good company and laughter.



## January-March: Training

To meet the demands of a rapidly growing industry, **we continue our commitment** to providing our Home Support Workers with important training opportunities.

This January we collaborated with WorkplaceNL to offer our employees training in "Reducing Back Injuries". 58 Home Support Workers throughout our 4 locations participated with, of course, our usual prize draws at the end of 4-\$50.00 prepaid visas.

In February, our Nurse, Laura Power facilitated a Lunch & Learn session "Caring for the Complex Client". Topics covered were feeding tubes, communicating with the non-verbal client, and behavioral management. Participants enjoyed a lunch of soup & sandwiches along with door prizes of \$25.00 gift cards.

Laura has lots of training ideas in store for the rest of the year so stay tuned as we unroll our 2025 training program.

### WE'RE HIRING COMPASSIONATE, COMMITTED, IN-HOME CAREGIVERS!

Would you like to join our team?  
Not sure about the documentation required? Don't have a resume or Code of Conduct? No Problem! We have someone on staff that can help with all your required paperwork.

We also provide orientation and training for all of our employees. There has not been an easier way to become a part of our ever-growing team!

Wages are \$19.45 per hour, plus 4% vacation pay. If you are interested in joining our exciting and growing team, please reach out to an office near you via the contact information below.

**Grand Falls-Windsor Office**  
10 Queensway Park  
Grand Falls-Windsor, NL A2B-1J3  
Phone: (709) 489-3307  
Emergency: (709) 486-1003  
Fax: (709) 489-1279  
Email: [admin.exploitshomecare@bellaliant.com](mailto:admin.exploitshomecare@bellaliant.com)

**Springdale Office**  
139 Cpl. S. Bouzane Blvd  
Springdale, NL A0J-1T0  
Phone: (709) 673-4698  
Emergency: (709) 673-7864  
Fax: (709) 673-4726  
Email: [ehaspringdale@bellaliant.com](mailto:ehaspringdale@bellaliant.com)

**Baie Verte Office**  
P.O. Box 239, 310 Highway 410  
Baie Verte, NL A0K-1B0  
Phone: (709) 532-4810  
Emergency: (709) 532-7788  
Fax: (709) 532-4811  
Email: [admin.ehaby@bellaliant.com](mailto:admin.ehaby@bellaliant.com)

**St. Alban's Office**  
P.O. Box 519, 101 Main Street, Unit 1  
St. Alban's, NL A0H 2E0  
Phone: (709) 538-282  
Emergency: (709) 293-1132  
Fax: (709) 538-3981  
Email: [admin.ehasa@bellaliant.com](mailto:admin.ehasa@bellaliant.com)

### Laura Power, BNRN

Exploits Homecare Agency would like to extend a warm welcome to the newest member of team, Laura Power, BNRN.

Laura is a Registered Nurse and will be based at our Grand Falls-Windsor location.

Visit our Facebook page for Laura's complete BIO

<https://www.facebook.com/share/p/1C5t32G6GB/>



### 2025 NLHS Audit

On Wednesday, April 2nd, the managers from all 4 offices gathered in Grand Falls-Windsor for our 15th Annual Audit. Meetings and discussions were held throughout the day on various topics from hiring plans for 2025 to the Medical Benefits Plan for home support workers. At the end of the day, we were pleased and proud when the auditors finished their review and once again



we passed with flying colors!!



This means that we continue to excel at following the required practices and protocols for Home Support Agencies in Newfoundland & Labrador!

### Baie Verte

This year, our Baie Verte office celebrates having clients in every community on the Baie Verte Peninsula! Here's what one client had to say:

*We, as a family, wish to reach out and thank you for the professional service you provide. Your dedication in supporting your clients in the upmost care goes beyond your job description. The compassion that you present and the feeling of security we feel as a family in knowing you are with us as a team player lighten the stress load we carry for our aging mother. We appreciate the high standards of care that you bring and most importantly we appreciate your commitment of always being a problem solver and showing us with a loving and compassionate heart, as we walk shoulder to shoulder in giving our mother the best care we can.*

*Family of A. Walsh, Baie Verte Peninsula*

*Helping Hands for Hurting Hearts*



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HOMECARE  
AGENCY Ltd.**

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